



Outage Center Storm Information

Medical Designation Information

Empire District Electric asks customers who are dependent on electricity for life-sustaining equipment to register this information annually by contacting Empire at (800) 206-2300. Customer service representatives can provide a form that must be signed by a physician. This information allows Empire to have complete knowledge about each customer's individual needs.

Registration does not guarantee continuous service or priority restoration, nor does it prevent disconnection from service resulting from late or unpaid account balances. Empire encourages customers dependent on electricity for medical equipment to have a back-up power source or maintain an up-to-date relocation plan until power is restored.