

Outage Center Storm Information

Storm Outage Tips

Empire District Electric encourages customers to be prepared for extreme weather conditions by having an emergency plan in place and additional supplies on hand.

- If a family member is medically dependent upon electricity or is elderly, make sure to have arrangements in place to maintain their health and safety if the power goes out.
- Always have on hand a first aid kit and essential medications, battery-powered radio, flashlight, and extra batteries, canned food and a can opener, and bottled water (at least one gallon per person per day).
- Keep refrigerator and freezer doors closed as much as possible.
- Listen for updated weather and outage information from weather radio or local television and radio stations.
- Remember to bring family pets indoors or provide protective shelter during extreme weather.
- Visit www.empiredistrict.com and click on the Outage Center for outage information and safety tips.

Summer Outage Tips

- ✓ Close drapes and blinds on the sunny side of your home to prevent the sun's rays from directly heating a home.
- ✓ Drink plenty of cool liquids, even if you do not feel thirsty.
- ✓ Wear lightweight, light-colored loose clothing.
- ✓ Reduce, eliminate, or reschedule strenuous activities to a cooler time of the day.
- ✓ Cool down by taking a bath in tepid water. Water conducts heat away from the body so bathing is an effective cooling technique.

Winter Outage Tips

- ✓ Gather in a central room where there is an alternative heat source such as a fireplace.
- ✓ Make sure each family member has a warm coat, gloves, and hat. Dress in loose layers of clothing.
- ✓ If the indoor temperature drops to 55 degrees F or below, open faucets slightly so they constantly drip to prevent water pipes from freezing.

- ✓ If candles and portable heaters are used, never leave them unattended.
- ✓ Never use a gas range for room heating.
- ✓ Never use charcoal as an indoor heating or cooking source.
- ✓ Never use gasoline or other flammable liquids to start or quicken a fire.
Always keep a screen around an open flame, and don't close the damper while ashes are still hot.
- ✓ Remember, a fuel-burning heater, such as a kerosene heater, requires proper ventilation to prevent buildup of harmful fumes.
- ✓ Place heaters on a hard, non-combustible surface.
- ✓ Refer to Empire's generator safety tips.

Call Empire District Electric at 1-800-206-2300 to report outages, flickering lights, downed lines, or other electrical problems.