



Date Mailed:6/09/18

1 Account Number: 000011-11-0



TOTAL AMOUNT DUE

Delinquent after 6/29/18, add late fee of

After 6/29/18, Pay

TOTAL AMOUNT ENCLOSED

\$166.00

\$3.32

\$169.32

\$ _____



2 JOHN A. CUSTOMER
101 MAIN STREET
ANYWHERE, KS 11111

Remit to:

3 LIBERTY UTILITIES - EMPIRE DISTRICT
PO BOX 650689
DALLAS, TX 75265-0689

1116260399000001660000000169329

For account questions, call 800-206-2300. To pay your bill by phone, call 888-631-8973.

Liberty Utilities - Empire District (www.empiredistrict.com)
PO BOX 650689
Dallas, TX 75265-0689

4 Account Number: 000011-11-0

Summary as of 6/08/18:

5	Previous Bill	5/10/18		\$166.00
	Payment Received	5/16/18	Check	(\$166.00) Thank you
	Balance Forward			\$0.00
	Electric		000011-11-001	\$166.00 ***
6	TOTAL AMOUNT DUE			\$166.00

*** see Account Detail following message(s).

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call or visit to your local office. The address and toll-free number are shown above.

You may pay your bill by credit or debit card by calling 888-631-8973 or online at www.empiredistrict.com. Select the Customer Service tab and Payment Information. There is a convenience fee for this service.

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Liberty Utilities - Empire District's mailing address to remit payment. Information on additional payment methods can be found on our Web site, www.empiredistrict.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages about your bill.

Account Detail

8 Electric 000011-11-001		9 For Service at 101 Main Street, Anywhere, KS 11111		10 Rate: RG-Residential	
11 Read for: 00118237 From 5/08/18 to 6/06/18 (29 Days), Curr Read - 13701 Prev Read - 12701. Totaling 1,000 Kwh					
12 6/08/18	Customer Charge	1 x 14.00			\$14.00
13 6/08/18	Usage Charge	600kwh x .06858			\$41.15
6/08/18	Usage Charge	400kwh x .06112			\$24.45
14 6/08/18	Environmental Recovery	1000kwh x .007984			\$7.98
15 6/08/18	Property Tax Rider	1000kwh x .00221			\$2.21
16 6/08/18	Energy Cost Adjustment	1000kwh x .01825			\$18.25
17 6/08/18	Franchise Fee	\$112.10 x .05			\$5.61
18 6/08/18	Anywhere County Tax	\$117.71 x .015			\$1.77
6/08/18	Anywhere City Tax	\$117.71 x .01			\$1.18
6/08/18	19 Current Months Charges:				\$116.42
20 APP Installment					
					\$166.00
Contract Update		21 Billed Charges:		\$166.00	
APP		22 Status before payment is \$116.42, after payment in full (\$49.58).This account will be reevaluated in May.			

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts with the company.
- 10) The customer's rate schedule. This differs between homes that are total electric and those that utilize other fuel sources. Homes that use electricity and other fuel sources are designated with a RG - Residential.
- 11) Meter number, previous meter read, current meter read, and usage information.
- 12) The company service includes a fixed monthly customer charge, no matter how much electricity is used.
- 13) The usage charge is for the kilowatt hours (kwh) used by a customer. For the first 600kwh, the charge is \$0.06858 per kwh. The charge for kwh over 600 is \$0.06112.
- 14) The charge to recover the cost of EPA-mandated environmental upgrades to the existing power plants.
- 15) The charge to recover increased property taxes incurred by the company.
- 16) The charge for the total fuel and purchased power costs incurred by the company. This rate changes on a monthly basis. The cost includes no mark-up or profit for the company.
- 17) A contractual fee required for the company to use the city public right-of-ways.
- 18) Taxes, fees, and other assessments.
- 19) Total charges for the billing period.
- 20) APP, average payment plan, is a payment contract that calculates a customer's expected annual usage and divides it into 12 equal payments. Each month one payment installment is due from the customer. At the end of 12 months the actual usage is reviewed and a customer's contract and installments are adjusted for the next 12 months.
- 21) The amount due from the customer by the due date.
- 22) Important information about a customer's payment contract.