

FOR IMMEDIATE RELEASE

EMPIRE ANNOUNCES SCHEDULED SERVICE INTERRUPTION IN DOWNTOWN JOPLIN, MISSOURI

JOPLIN, MO – October 26, 2017 – The Empire District Electric Company has scheduled a brief service interruption for portions of the Downtown Joplin, Missouri, area on Sunday, October 29, 2017, beginning at 1 a.m. and lasting approximately two hours. Customers should be aware these times are approximations and the outage could be postponed or extended due to weather or equipment issues.

Approximately 700 customers near Downtown Joplin will be affected by the service interruption. The impacted area is shown on the attached map. This scheduled outage is the result of substation maintenance and is necessary to ensure the safety of those involved. This project is part of an ongoing initiative to strengthen the delivery system and enhance reliability for customers. We thank customers for their patience as we complete this work.

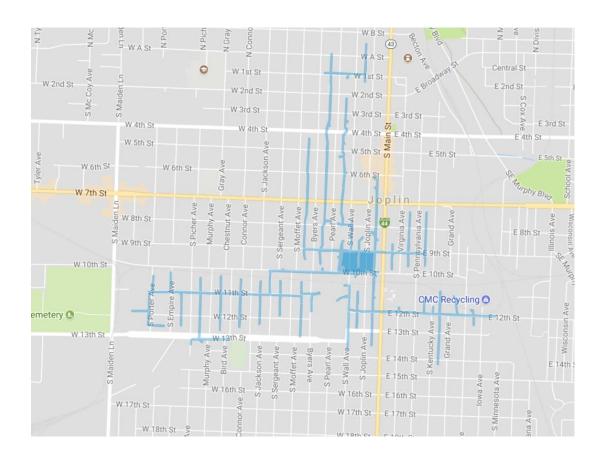
Based in Joplin, Missouri, The Empire District Electric Company is a subsidiary of Liberty Utilities Co. and headquarters for the Liberty Utilities Central Region, providing electric, natural gas, water, and wastewater service to nearly 320,000 customers across six states. A subsidiary of the company provides fiber optic services. For more information regarding Empire, visit www.empiredistrict.com. For more information about Liberty Utilities, visit www.libertyutilities.com.

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Approximate outage area shown in blue shading/lines